

Job Description – General Assistant

Roves Farm Visitor Centre is a family-run business and we are looking to further develop our Activities Team. This job role involves a combination of entertainment and animal care skills. It could be a part-time job (with a minimum of 24 hours per week) but could be up to 40 hours a week. It will include a weekend day.

Your day would begin by helping to prepare the Visitor Centre for the day. This may include feeding and cleaning out the animals and the barn, cleaning and maintaining play areas, preparing for the activities that are taking place that day.

Once the Centre opens to the public you will be part of a team running our daily activities which include:

- Animal talks and demonstrations
- Animal handling and feeding sessions
- Tractor-trailer rides
- Toddler time and music sessions
- Craft sessions

In addition, you will be required to

- Lead group visits
- Take part in our interactive seasonal activities, sometimes performing in a character role
- Supervise and keep play areas tidy
- Carry out toilet checks
- Cover on the admissions desk and gift shop counter

You will work closely with the Centre Manager and Activities Manager in the development of new activities, demonstrations and events.

You must:

- Be enthusiastic, with a friendly and outgoing personality
- Hold a full driving licence
- Have lots of energy and enthusiasm to engage and entertain children and adults alike
- Be confident with public speaking
- Be a strong team player
- Be willing to work on your own initiative and show creativity

We will expect you to deliver excellent customer service, and to carry out activities and demonstrations with enthusiasm and confidence in this public-facing role.

You will be helpful and go out of your way to engage with our visitors, answer their questions and add value to their visit, providing them with a fun and educational day out.

No experience is required but you must be enthusiastic and willing to learn.

Having access to your own car or reliable transport is essential due to our location.

Salary will reflect experience and expertise.

To apply please email a covering letter and attach your CV to Katie@rovesfarm.co.uk

Please ensure you note which job role you are applying for